

ACCREDITATION EDUCATION RESEARCH AND SCIENTIFIC SERVICES CENTER**FEEDBACK OF PARTICIPANT OF THE COURSE/ASSESSOR**
(Strictly Confidential)

Feedback given by: Participant for ISO 15189 Training on Lead Assessors Course
 Assessor's name: _____
 Capacity: Course Coordinator
 Laboratory name / Lab ID: _____
 Assessment Date: _____

1. Knowledge of Standard Requirements (ISO/IEC 17025:2005 or ISO 15189:2007, tick applicable):
 (a) Adequate (b) Average (c) Inadequate
2. Knowledge of NABL policies, specific criteria / requirements:
 (a) Adequate (b) Average (c) Inadequate
3. Ability to plan and conduct an assessment within the scheduled time:
 (a) Adequate (b) Average (c) Inadequate
4. Competency to assess management system requirements and / or technical requirements:
 (a) Adequate (b) Average (c) Inadequate
5. Knowledge of recording and classification of non-conformances:
 (a) Adequate (b) Average (c) Inadequate
6. Ability to give recommendations based on findings of assessment:
 (a) Adequate (b) Average (c) Inadequate
7. Ability to draft audit report effectively:
 (a) Adequate (b) Average (c) Inadequate
8. Facts / objective evidence used to verify and record the findings:
 (a) Always used (b) Sometimes used (c) Never used
9. Interviewing Skills
 (a) Adequate (b) Average (c) Inadequate
10. Communication skills - Verbal (Oral):
 (a) Adequate (b) Average (c) Inadequate
11. Communication skills - Written:
 (a) Adequate (b) Average (c) Inadequate
12. Personal attributes:
 - (i) Any undue favours requested by the Instructor:
 (a) Always (b) Sometimes (c) Never
 - (ii) Any derogatory remarks made by the assessor:
 (a) Always (b) Sometimes (c) Never
 - (iii) Was the Instructor open-minded:
 (a) Always (b) Sometimes (c) Never
 - (iv) Was the Instructor ethical throughout the assessment:
 (a) Always (b) Sometimes (c) Never
 - (v) Was the Instructor able to perceive situations in a realistic way:
 (a) Always (b) Sometimes (c) Never
 - (vi) Confidential / proprietary information respected by the Instructor
 (a) Always (b) Sometimes (c) Never

Comments:

Name, Signature and date: _____